

# FREE WhatsApp & WeChat

Frequently Asked Questions



## FREE WhatsApp & WeChat

### 1. Who can enjoy the FREE WhatsApp & WeChat?

All Celcom customers on the following plans are eligible for this offer:

#### Eligible plans

- FIRST™ Blue
- FIRST™ Blue Business
- FIRST™ Gold 100
- FIRST™ Gold 80
- FIRST™ Gold 100 Business
- FIRST™ Gold 80 Business
- FIRST™ Gold Plus
- FIRST™ Gold Plus Business
- FIRST™ Platinum
- FIRST™ Platinum Business
- FIRST™ 1+5
- FIRST™ Gold Plus with GBshare™
- FIRST™ Platinum with GBshare™
- GBshare™ Line

### 2. When can I enjoy the FREE WhatsApp & WeChat?

Plans	Validity of FREE WhatsApp & WeChat
<ul style="list-style-type: none"><li>• FIRST™ Blue</li><li>• FIRST™ Blue Business</li><li>• FIRST™ 1+5 under FIRST™ Blue as above</li></ul>	From 26 May till 30 June 2017
<ul style="list-style-type: none"><li>• FIRST™ Gold 100</li><li>• FIRST™ Gold 80</li><li>• FIRST™ Gold 100 Business</li><li>• FIRST™ Gold 80 Business</li><li>• FIRST™ Gold Plus</li><li>• FIRST™ Gold Plus Business</li><li>• FIRST™ Platinum</li><li>• FIRST™ Platinum Business</li><li>• FIRST™ 1+5</li><li>• FIRST™ Gold Plus with GBshare™</li><li>• FIRST™ Platinum with GBshare™</li><li>• GBshare™ Line</li></ul>	These plans will continue to enjoy FREE WhatsApp & WeChat as long as the lines remained active

### 3. What does the FREE WhatsApp & WeChat offer entail?

The offer lets you enjoy unlimited WhatsApp & WeChat without having your Internet quota deducted for your Internet usage.

### 4. Do I need to subscribe to anything to enjoy FREE WhatsApp & WeChat?

No subscription is required. The FREE WhatsApp & WeChat offer will be provisioned to your plan automatically.

### 5. What if I run out of Internet, can I still use WhatsApp & WeChat?

Yes, you can continue using FREE WhatsApp & WeChat on highspeed Internet.

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**6. Will I get to enjoy the FREE WhatsApp & WeChat offer while roaming?**

No. FREE WhatsApp & WeChat are applicable for domestic use only (within Malaysia). WhatsApp & WeChat usage while roaming will be chargeable on top of your monthly commitment at roaming charges.

**7. I am with a device bundle contract. Will the FREE WhatsApp & WeChat offer affect my contract? Do I have to pay any penalty?**

No. The FREE WhatsApp & WeChat will not affect your device bundle contract and there is no penalty fee. You will pay the same monthly commitment for the remaining months.